

Submission of Evidence to Scrutiny

Authors: Safeguarding Service Manager
Consultant Social Worker- Safeguarding

Date: March 2019

Corporate Safeguarding (2018- 2019)

- Purpose** To, present the annual corporate safeguarding report which monitors, scrutinises and objectively plans on the theme of “*safeguarding*” being fundamentally embedded within all aspects of council services, functions and duties.
- To provide Scrutiny with essential and key information to allow them to effectively scrutinise the Council’s safeguarding practice.
- To update Cabinet members on the work that has been undertaken to improve arrangements for safeguarding and protecting children and adults who require specific Council services and to ensure that these arrangements are effective.
- The Committee is asked to scrutinise and review the progress of key priority work plans for both Corporate Safeguarding arrangements and the safeguarding specific teams.
- Summary** This is the second review of the annual corporate safeguarding report. The committee’s recommendations made in February 2018 regarding the original report format have been accepted and there has been a significant re-modelling of the report to present Scrutiny with a revised strategic and synthesised document.
- Proposal** To, scrutinise and review the progress of the key priority work plans for both corporate safeguarding arrangements and the safeguarding specific teams.

1. Background

1.1 The Corporate Safeguarding Report was established in 2015 with the objective of reporting on Newport's performance based on the recommendations from The Wales Audit Office 'Review of Corporate Safeguarding Arrangements in Welsh Councils' (2014), in addition to bringing together all of the other safeguarding reporting strands across the council into one safeguarding reporting route. The Learning, Caring and Leisure Scrutiny Committee ratified the initial Corporate Safeguarding Annual Report and Action Plan in April 2015, since restructuring within the Council this report has since been reviewed by the Overview and Scrutiny Management Committee.

1.2 When the Corporate Safeguarding Report was reviewed in February 2018 the scrutiny committee requested that the detail on providing members with "safeguarding" as a topic was reduced and future reports were formatted to present only strategic and performance based updates for members to scrutinise and review, therefore, the structure of this report has been amended to accept these requests.

1.3 Newport City Council remains an active member of the "Gwent Safeguarding", which is an amalgamation of the two specific regional boards, the South East Wales Safeguarding Children's Board (SEWSCB) and Gwent Wide Adult Safeguarding Board (GWASB); working alongside both boards we also have strong partnership and embedding of the Violence Against Women, Domestic Abuse and Sexual Violence Partnership Board (VAWDASVB).

1.4 Newport officers are involved at all levels of the work of the three boards. Heads of Children and Adult services are members at both Boards, the safeguarding service manager for Newport chairs the business planning meeting for both boards and also chairs the local safeguarding network meetings in Newport. The local safeguarding network in Newport meets bi monthly and is well attended from all partner agencies across Newport for Adults, Children and specialist services. The local safeguarding network also arranges 2 practitioner events per year, which is open to all practitioners in Newport. The events update practitioners on all local and regional developments such as learning/messages from Child/Adult practice reviews, new services and local developments, as well as introducing updated policies and/or procedures.

1.5 Data for Welsh Government key performance measures for children and adults. (these P.I's are currently under review with WG)

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|---|--------------------|---|
| <p>% of adult protection enquiries completed within statutory timescales</p> | <p>97.9% (YTD)</p> | <p>Newport have performed well in respect of the response to the “Duty to report an adult at risk”, as 97.9% of all referrals received have a decision made within the statutory timescale of 7 working days in respect of the potential adult at risk. The WG target being 90% and the Welsh average currently recorded as 85.2%.</p> |
| <p>% of re-registrations of children on local authority child protection register</p> | <p>1.9% (YTD)</p> | <p>The percentage of re-registrations of children on Newport’s Child Protection Register within the year in this period is currently 1.9%, the target is 10% and the Welsh average is 5.4%.</p> <p>The actual number of re-registrations in this period has been very low, illustrating good safeguarding practice and that Newport is performing well in terms of achieving the identified outcomes/ needs of safeguarding plans for children.</p> |
| <p>Average length of time for all children on the child protection register during year</p> | <p>233.3 (YTD)</p> | <p>We are performing well in terms of this indicator, which illustrates that children identified “at risk” are being supported appropriately, statutory intervention and timetabling is taking place in a timely way and when statutory intervention is no longer required this is respected and the right service/ support is provided to the child/ family. The target is 260 days, the Welsh average is 248.9.</p> |

Qualitative data:

Survey data responding to “People reporting that they feel safe”
 As the survey window is currently still active (1st September- 31st March 2019) there are no survey findings which can be presented currently.

1.6 Internal Audit Report “Safeguarding Audit Review 2017/2018” findings:-

In May 2018 an internal audit for safeguarding based on the recommendations of the WAO report was conducted, the audit opinion was graded as ‘Reasonable’ “where the assurance rating reflects that the systems reviewed are adequately controlled although some risks were identified which may compromise the overall control environment (although no critical risks were identified)”. Of the weaknesses identified an approved action plan in relation to these recommendations has been completed and has already addressed/ actioned a number of the weaknesses (i.e. reviewing the policies so they are up to date), the other identified areas have been linked to the MI Hub performance requirements or are specific actions for the Safeguarding Service Manager to complete with an agreed timescale.

1.7 Scrutiny Recommendations 2017/18

Scrutiny requested a detailed report of the full functions of all Newport Senior Officers in relation to Safeguarding.

Functions of Key Officers in Newport City Council Safeguarding:

Chief Executive Officer - Fulfilled by: Will Godfrey

The Chief Executive Officer has the overall responsibility for ensuring that there are effective safeguarding arrangements for children and adults and that these are in place. This will include suitable policies, practices and procedures and that they are implemented appropriately.

The Chief Executive Officer is also responsible for ensuring effective corporate governance arrangements and that all statutory requirements are being met.

Statutory Director of Social Services - Fulfilled by Strategic Director (People): James Harris

The Statutory Director has the final and indivisible responsibility for safeguarding issues and is responsible for ensuring that the Council has appropriate safeguarding measures to protect children, young people and adults at risk. The Statutory Director is also responsible for reporting at a National level via the Directors report for Social Services to Welsh Government and at the corporate level to Elected Members on the effectiveness of safeguarding arrangements.

The Statutory Director is responsible for the following:

- Overseeing the process of implementing, monitoring and improving the safeguarding and protection procedures for children, young people and adults at risk.
- Ensuring that there are robust reporting arrangements and processes for safeguarding children and adults at risk and to report at corporate level and to Elected Members;
- Ensuring that there are effective links to the South East Wales Safeguarding Children's Board (SEWSCB) and to the Gwent Wide Adults Safeguarding Board (GWASB)
- Raising the profile of safeguarding, supporting and ensuring that the Council complies fully with the Policy and Guidelines for Safeguarding children, young people and adults at risk;
- Promoting public awareness of issues relating to safeguarding children, young people and adults
- The effectiveness of safeguarding arrangements is reported in the Director of Social Services Annual Report.

Lead Cabinet Member for Social Services - Fulfilled by Lead Member: Paul Cockeram

The Lead Cabinet Member for Social Services will support the Chief Executive Officer and Statutory Director in;

- Raising the profile of safeguarding, supporting and ensuring that the Council complies fully with the Policy and Guidelines for Safeguarding children, young people and adults at risk;
- Promoting public awareness of issues relating to safeguarding children, young people and adults;
- Ensuring that there are robust reporting arrangements, processes for safeguarding children and adults at risk and these are scrutinised at corporate level with Elected Members annually, and recommendations provided for the authority to note and take appropriate action through the scrutiny process.
- The Overview & Scrutiny Committee will receive an annual report in respect of compliance with the corporate safeguarding policy prior to the report being received at Cabinet.
- The Lead Member will work closely with, and take professional advice from, a range of Senior Officers within the Authority, as appropriate.

(All elected Members will be invited to attend training in respect of safeguarding children and adults at risk and additional safeguarding training needs, e.g. in relation to their portfolios will be addressed as part of ongoing training).

Heads of Service for Social Services - Fulfilled by: Sally Ann Jenkins (Children and Young People Services) and Chris Humphries (Adult & Community Services)

The Heads of Service for Social Services are responsible for ensuring the effective delivery of safeguarding arrangements for children and adults at risk. They will support the Statutory Director and Lead Cabinet Member in ensuring that the Council has effective safeguarding measures to protect children, young people and adults at risk in the reporting requirements at a National level via the Directors report to Welsh Government and at the corporate level to Elected Members. They will delegate specific safeguarding duties via their service managers and team managers.

Heads of service are also members at both regional safeguarding boards and are responsible for ensuring that safeguarding learning/ protocols/ requirements from the regional boards are implemented within local practice.

They are responsible for raising the profile of safeguarding, supporting the policies and procedures and ensuring that the Council complies fully with Guidelines for Safeguarding children, young people and adults at risk.

Ensuring work identified via the Corporate Safeguarding Action Plan has been addressed and when this has not occurred that appropriate measures have been taken.

Safeguarding Service Manager - Fulfilled by: Mary Ryan

The Safeguarding Service Manager is responsible for ensuring the effective delivery of safeguarding arrangements for children and adults at risk. The Service Manager will;

- Inform the Heads of Service and lead Member via the annual scrutiny process that the Council's procedures regarding safeguarding are robust and compliant;
- Develop and maintain the policy for safeguarding across all Council service areas;
- Consider and understand the implications of Child and Adult Practice Reviews and Domestic Homicide Reviews and translate these into the action plans of the safeguarding Action plans of the corporate safeguarding report and Directors Report for Social Services;
- Identify and consider information about trends in relation to safeguarding issues and to respond and challenge these through the on-going work plans of the corporate safeguarding action plans and service plans.
- Be responsible for completing the annual corporate safeguarding report for scrutiny and for ensuring that actions identified within the work plans are completed and reported upon.

“Safeguarding Champions” for each service area - Fulfilled by: See Register of Safeguarding Champions (appendices)

The role of the “Safeguarding Champion” is;

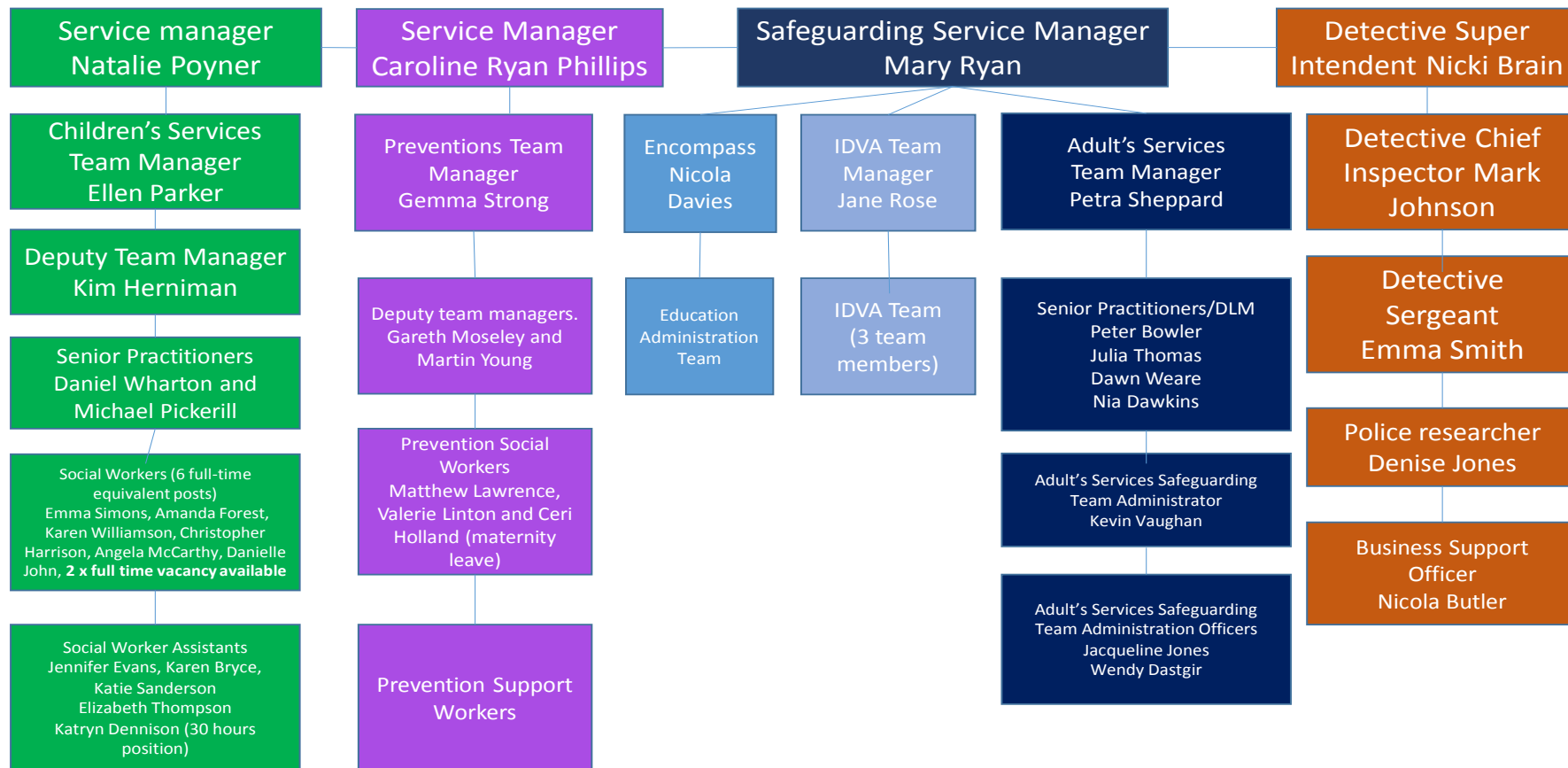
- To act as a resource and a point of contact for colleagues who require support and guidance with safeguarding issues. However, it is not the role of the Safeguarding Champion to be responsible for the submission of referrals on behalf of the service area.
- To cascade/disseminate safeguarding information received to colleagues within their teams.
- To maintain safeguarding as a standing agenda item at team meetings.
- To support staff in identifying those in need of protection and assist in their understanding of the action they need to take.
- To maintain an awareness of the Council’s policy and procedures in relation to Safeguarding including the referral processes to be followed internally within the organisation.
- To encourage colleagues to recognise and be aware of trends and themes within their area and communicate these as appropriate to line manager and safeguarding leads.
- To commit to attending the Bi-Annual Safeguarding Champions Forums (2 hour session).

2. Update on Newport Safeguarding Hub (Pilot)

2.1 Newport City Council recognises it is one partner in the multiagency approach to “Safeguarding” so it is vital that we work collaboratively with other agencies to achieve our safeguarding aims. The development and implementation of the Newport Safeguarding Hub (Pilot) affords greater collaborative working and planning to ensure effective safeguarding arrangements are in place to protect the citizens of Newport. preliminary findings suggest that there has been an improved way of working certainly between the statutory partner agencies of Police and Social Services in expediting decision making for duties to enquire (Children’s Services). Partner qualitative feedback has also indicated that there has been some improvement in information sharing which has led to better decision making/ improved outcomes which would therefore lead to an improved journey and outcome for the citizen.

2.2 Although key quantitative data from the HUB cannot be provided at this stage considering the data extrapolated from the Director’s Annual Report For Social Services relating to “Duty to Enquire” measures for Adults at Risk and based upon the qualitative feedback from partners thus far the benefits of such a resource are recognisable, however, it is noted from professionals operating within the hub that without an alternate approach from statutory partners in Health particularly, the current model of practice in the Hub pilot is limited and the longevity and usefulness of the collaborative way of working will not be delivered upon. Therefore, this needs to be kept in mind in relation to future

developments and planning. Safeguarding HUB partners and structure.



3. Communicating with public/ hard to reach/ vulnerable groups on the theme of “safeguarding”

3.1 Members concerns regarding the communication methods currently being used with the public predominantly focussing on web based platforms has been acknowledged, it is recognised that other methods of communication including Newport Matters; leaflets; and disseminating information via partner agencies are all avenues which must be considered and utilised as alternative methods to interact and engage with the

public, particularly harder to reach and vulnerable groups. Members are respectfully reminded that there are also legal requirements under the new legislation and regulations that as a Council we must provide certain information in web based formats and that often, this is the most accessible and easily developed form of communication.

3.2 Members are advised that the proposed key “safeguarding” information that the Council intends to communicate to the citizens of Newport in the forthcoming period is as follows;

(NB. A full equalities and needs impact assessment is yet to be completed and strategies for dissemination to be considered and agreed with communication and marketing department)

| What are we going to communicate? | Who is our target audience? | How will we communicate? | When will we communicate it? |
|---|---|--|---|
| Are you Caring for somebody else’s child? | Any Adult in the Newport population who may be caring for a child who is not their own child and is unaware that they may have a private fostering arrangement or other arrangement which the local authority should be aware of. | <p>Initial Advert in Newport Matters/ Newport Comms- Twitter; Facebook</p> <p>Consider leaflet/ flyer print out of initial advert to provide to GAVO; Flying Start & other Partner agencies for distribution (include at libraries/ leisure centres/ community centres) to direct to Newport Website for detailed information.</p> <p>Newport.gov website Develop with IT department:</p> <p>Caring for Somebody else’s child” web pages- detailed information from private family arrangements- private fostering arrangements- special</p> | <p>Content development of pages and ratification of content by CSMT by end of quarter 1 (June 2019)</p> <p>Dissemination strategy to be agreed with Comms & Marketing department upon agreement of information content (June 2019)</p> <p>IT web page content development and launch by end of quarter 2 (September 2019)</p> <p><i>NB these are provisional dates only and are dependant and subject to the work planning of the Shared Resource Service (IT department). If SRS are unavailable to develop the web-page content then there may be</i></p> |

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| | | <p>guardianship orders- (NB. regulatory requirement for web-based information in relation to SGO to be provided)</p> <p>Secondary advert in Newport Matters/ external comms platforms to launch and make citizens aware of the new web based pages “Caring for somebody else’s child?”</p> | <p><i>a delay in the publication of this information as the work cannot be out sourced due to cost implications.</i></p> |
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4. Collaboration with Education Achievement Service (EAS)

4.1 Members commented how the council could consider utilising collaborative working with EAS to promote safeguarding within schools and ways to encourage all governing bodies to have safeguarding as a standing item on their agendas. In response to this recommendation the Chief Executive Officer for Education and Safeguarding in Education Officer for Newport City Council wish to assure members of both Scrutiny and Cabinet that there are already effective collaborative working processes in place in terms of promoting “safeguarding” within schools, both locally and regionally. This is already effectively evidenced within the range of projects currently occurring within Newport, to name those which went live within this reporting period include the Encompass model and the commitment of Education services contribution to the Safeguarding HUB pilot. Members are also advised that annually the chief Executive Officer also provides a report to all governing bodies re-iterating the safeguarding responsibilities of all governing bodies and schools as set out in ‘Keeping Learners Safe’ 2015 (www.cymru.gov.uk) with the key recommendation that *“All Governing Bodies must have safeguarding as a standard agenda item”* (September, 2018). As “safeguarding” is a requirement as set out in ‘Keeping Learners Safe’ 2015 the EAS will have a duty to ensure that this is a consideration within their service planning, therefore, as Newport is one of the five contributing authorities to EAS any identified or proposed areas of improved practice/ recommendations for schools will not only be contributed to by Newport as Council but will also ensure that actions are implemented into our schools. Education Service- ESTYN Inspection conducted in November 2018 favourably noted that in terms of safeguarding ***“The Local Authority has clear policies and procedures for safeguarding that meet requirements”***.

5. Training

5.1 The local authority has a duty to ensure that safeguarding training proportionate to an employee's role is provided. All new employees of Newport City Council must complete corporate induction training which has mandatory safeguarding awareness training and references the council's safeguarding policies and procedures. During the last year, **139** new starters completed the corporate induction programme. It is recognised that the mandatory corporate basic induction is proportionate for all new employees. Unless there is a specific requirement for your role to complete additional safeguarding training there is little opportunity for refresher information or training currently, therefore, it is intended through the role of the safeguarding champion, the relaunching of the "safeguarding involves us all" campaign and the forthcoming proposed e-learning safeguarding training that these measures will assist in addressing the identified weaknesses in building the safeguarding knowledge for all employees across the Council. Training for Members regarding a range of Safeguarding topics to commence in July 2019 (with democratic services timetabling) Members are also welcome to attend the safeguarding champions meetings throughout the year.

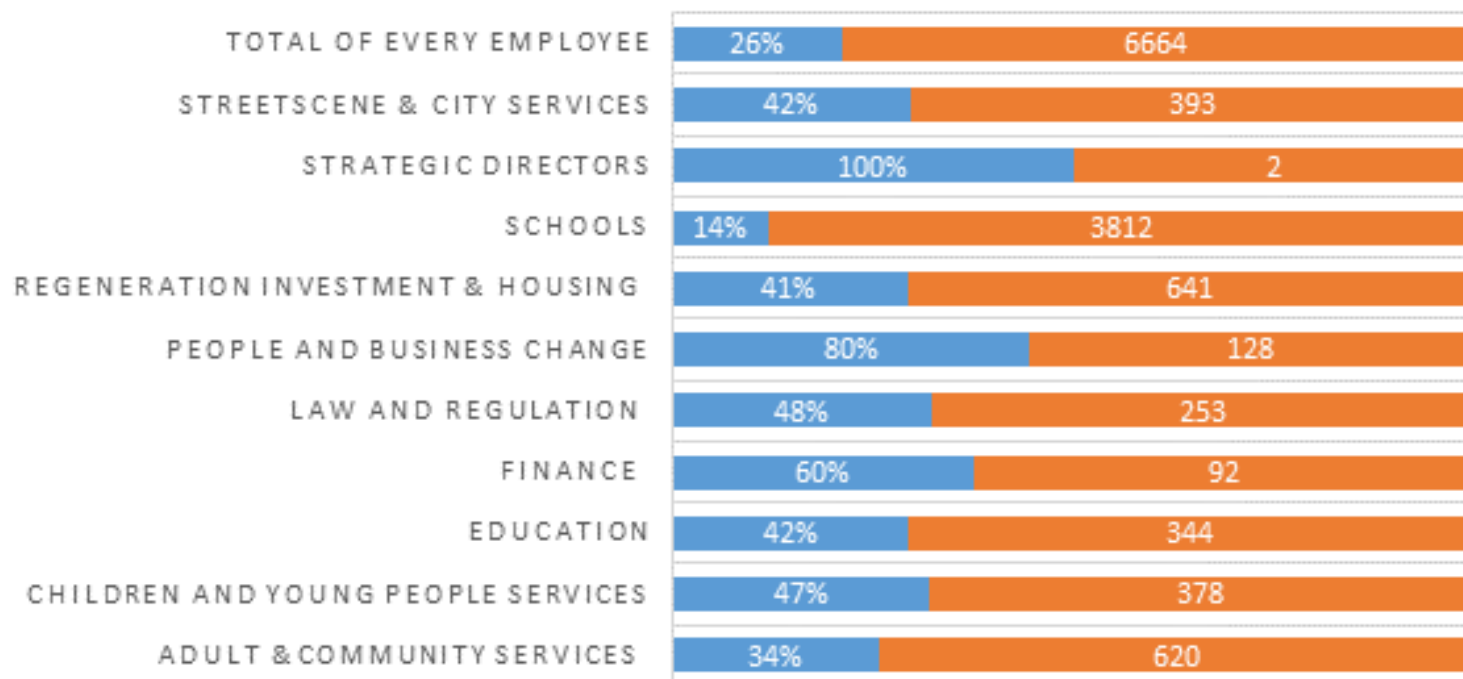
5.2 Safeguarding e-learning

It is planned for the forthcoming year that "safeguarding" e-learning is developed and rolled out across all service areas with the objectives of assisting the Council in ensuring that "All council staff have a basic awareness of safeguarding" and "All council staff will know that they have a duty to take action if they have a concern for a child or adult and will know how to report this information". Cabinet are therefore requested to endorse the proposal that an e-learning "safeguarding awareness training" package is developed (20 minute, basic e-learning akin to the VAWDASV e-learning training) and the e-learning is made a mandatory requirement for all council employees to complete to evidence the Council's commitment to our policy statement that "Safeguarding Involves Us All".

5.3 Violence Against Women Domestic Abuse and Sexual Violence e-learning

The Welsh Government requirement for the mandatory training, Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV), has been in effect since the previous annual reporting period. Members are provided with percentages of employee completion per service area as at November 2018. Members are advised that there have been mitigating circumstances in terms of schools' access to the e-learning package which have now been rectified with the support of the SRS (IT service department) in January 2019, so there is the expectation that there will be a marked increase in the amount of schools' employees accessing the training from that service area and this will also aid in improving the overall percentage figure of employees who have undertaken the training within Newport City Council.

VAWDASV MANDATORY TRAINING AS AT NOVEMBER 2018



5.4 Continued monitoring of the VAWDASV training and the associated reporting requirements remain the primary objective of the VAWDASV Partnership Scrutiny Board, however, Members are respectfully reminded that the continuation of the VAWDASV 'Ask and Act' e-learning is a corporate responsibility and needs to be part of corporate and safeguarding plans.

6. Corporate Safeguarding Action Plan (2019/2020)

| What outcomes do we want to achieve? (objectives to achieve) | How will we make this happen? | When will we achieve this? | How will we know it's making a difference? (performance measures) | RAG status |
|---|--|--|---|------------|
| (Risk 3.06) Review Schools DBS Procedures | DBS review for Education staff is underway in collaboration with HR, starting with a scoping exercise of numbers of staff with a DBS over 3 years old and with a preparation of accurate information to be discussed with SLT regarding options going forward. Schools will be required to hold the information locally and update. | Working for completion July 2019 | Full data available from HR, schools holding all staff information, SLT agree timescales for DBS reviews for existing staff if, over 3 years. Schools ability to provide full data for inspection purposes. | Amber |
| Improve how "safeguarding" information is communicated externally to the citizens of Newport in order to ensure that our citizens know who to contact if they need information, advice or assistance and to promote the Council's commitment to safeguarding by communicating essential information and highlighting where changes have or will be made (ie. legislation/ | Develop and launch "Are you caring for Somebody Else's child?" campaign to bring to citizen's attention their legal requirements in relation to private fostering obligations. Review the current Newport.gov webpages below- can this information be presented in an alternate format to improve ease of access: How Social Services Can Help? Safeguarding and Abuse: (Child Protection/ Adults at Risk) Develop a webpage for children/ young people- "I'm worried about | 1) Content development of pages and ratification of content by CSMT by end of quarter 1 (June 2019) Dissemination strategy to be agreed with Comms & Marketing department upon agreement of information content (June 2019) IT web page content development and launch by end of quarter 2 | Citizens of Newport report that they can access information, advice and assistance and feel that the information is communicated to them clearly. | Amber |

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| policy/ council procedures). | someone or something” | (September 2019) | | |
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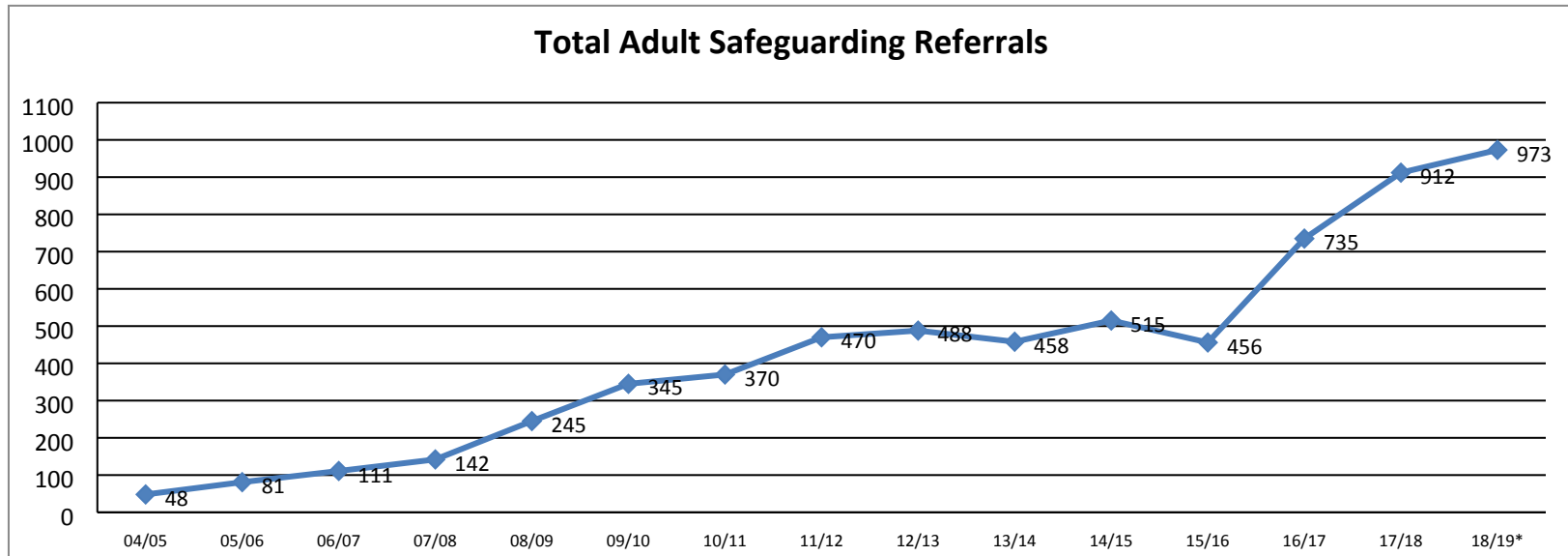
7. Safeguarding Service areas within Newport City, Council Individual Teams Key Priority Plans 2019/20

7.1 Adult Safeguarding

| What outcomes do we want to achieve? (Objectives to achieve) | How will we make this happen? | When will we achieve this? | How will we know it's making a difference? (Performance measures) | RAG status |
|---|--|----------------------------|---|--------------|
| The development of an effective information system and participate in developing an All Wales Adults Safeguarding recording document. | implementation of WCCIS in March 2018 | March 2018 | Improved accurate and accessible data will be provided. | GREEN |
| | The system, adopted across Wales has started to capture greater sharing of information across Wales Not just for local performance measures but Welsh Government requirements and regional Developments. | May – June 2019 | An All Wales recording system for the Adult Safeguarding process. Monitored by the Safeguarding Boards and Welsh Government. | AMBER |
| To raise general public and professional awareness of | Continue to support the work of the Communication and Engagement Sub | The Communication | Web development | Amber |

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| <p>'adults at risk' everybody's responsibility</p> | <p>group, (GWASB) which includes raising awareness to the public and professionals. Support the development of a new Gwent Safeguarding web site that will provide information in respect of Adults, Children and VAWDASV. Newport City Council web based information is accurate and updated regularly (for internal and external access). Task and Finish group is in progress to review and amend literature and leaflets. Arrange meetings and forums with multi-cultural groups within the City to raise awareness of abuse.</p> | <p>and Engagement Group have a detailed work plan for the next 12 months.</p> <p>Launch date in May 2019.</p> <p>April 2019</p> | <p>completed. Finishing information pages to be added. As part of the relaunch of the safeguarding policy and process's within NCC, and to be included in the development of the Safeguarding Champions in NCC.</p> <p>Communication and Engagement subgroup in GWASB. Attend the Mosque Forum and community based events to raise awareness of safeguarding in the community.</p> | <p>Amber</p> <p>AMBER</p> <p>AMBER</p> |
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7.2 *Adults at Risk data*



7.3 The projected figure, for this year (18/19), for the total number of reports of an adult suspected of being at risk is 973 referrals, a further percentage rise of 7%.

7.4 The total number of Adult Safeguarding cases closed in the year to date at 31/01/2019 is 575.

7.5 *Future Planning for adults at risk service*

Threshold discussions within the safeguarding HUB pilot are being held to consider the requirement for strategy discussions with partners. Early intervention and prevention is also a key consideration in the threshold discussions.

Findings in a Newport domestic homicide review indicated stronger partnership and sign posting is required for adult safeguarding and the VAWDASV legislation. The team continue to work closely with specialist IDVA's in the HUB and therefore have data to support early intervention by specialist services.

The team continue to work regionally with GWASB and the VAWDASV partnership board and be active members of sub-groups continually developing practice and learning across Newport and Gwent.

Adult Practice Review's and the lessons and messages from them will continue to be a key feature of the service. The development of staff to undertake and participate in the reviews and share the messages with colleagues in practice and through learning events will be a necessity.

8. Children Criminal exploitation (Child sexual exploitation)

8.1 Child Sexual Exploitation is managed within children services receiving direct referrals and using the All Wales child protection procedures to address safety planning with the child/family.

8.2 Key Priorities / themes for Child Sexual Exploitation and emerging child criminal exploitation will be expanded upon in 2019/20 for Newport children.

| What outcomes do we want to achieve? (Objectives to achieve) | How will we make this happen? | When will we achieve this? | How will we know it's making a difference? (Performance measures) | RAG status |
|---|---|--|--|-------------------|
| Preventative services to be in place to support children and their families where there are risks of CCE/CSE. Specific work with preventative services engaged in roll out of peer development | CCE/CSE prevention and awareness raising completed within schools and peer work developed and rolled out. | Academic Year: Full programme of preventative work prepared. | Reduction in high risk CCE/CSE cases in Newport Increase in referrals to preventative services to work around issues related to CCE/CSE (healthy relationships, self-esteem, keep safe) | AMBER |

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|---|--|--|---|--------------|
| <p>Measures in place to ensure children are protected from CSE/CCE and that agencies are acting appropriately to reduce risks and protect children. Agencies to work together to ensure effective safety planning and disruption tactics are employed to tackle CSE in Newport.</p> | <p>Strategic multi agency Sexual Exploitation Meeting (MASE) established in Newport.</p> | <p>Ongoing in Newport City Council 19/20 for CSE.</p> <p>MASE meetings across Gwent, improving communication and key children at risk.</p> <p>This needs to be expanded to incorporate the CCE agenda Oct 2019</p> | <p>Robust system to ensure effective multi-agency planning to safeguard the children.</p> <p>Reduction in numbers of children at high risk of CCE/CSE in Newport</p> | <p>AMBER</p> |
| <p>All agencies working with children to have a clear and shared understanding about how they can contribute to the disruption and prosecution of perpetrators and to the support of victims through a consistent child centred approach</p> | <p>Supporting children to disclose by developing positive relationships; Multi-agency agreement on Key Professional role</p> <p>Effective multi-agency working and information sharing leading to: Increased prosecutions and the development of a Problem Profile for Newport.</p> <p>Completion of the NRM</p> | <p>Ongoing</p> <p>Established for CSE needs to be developed for CCE during 2019</p> | <p>Increase in related convictions</p> <p>Annual case audit identifies better understanding of problem profile and risk areas in Newport.</p> <p>Practitioners report increased concerns of CCE in Newport and in</p> | <p>Amber</p> |

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| | | | case discussions at the CSE forum | |
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8.3 Future Planning for CCE/CSE

There has been a significant improvement in recognition of other forms of exploitation of children, including child criminal exploitation (CCE) and how this interacts with CSE, trafficking and modern slavery. Service delivery needs to reflect this focus for safeguarding children in Newport.

9. Education safeguarding

9.1 The Education Safeguarding, Care & Support Officer's responsibility is to provide advice, guidance and support to the Designated Safeguarding Leads for child protection in the 53 primary schools, 9 secondary schools and 3 alternative education provisions in the Newport area and to other education colleagues.

9.2 Key Priorities/Themes for Education Safeguarding, Care & Support Officer 2019/20

| What outcomes do we want to achieve? | How will we make this happen? | When will we achieve this? | Who is responsible? | How will we know it's making a difference? | RAG status |
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| Embed VAWDASV agenda: further develop school-based support for children experiencing domestic abuse. | Deliver VAWDA strategic plan objectives relevant to Education: 'whole-school approach' checklist. | December 2019 | Nicola Davies Mary Ryan | Regional VAWDA strategic plan evaluation. Completion rates for VAWDA training monitored termly. | AMBER |

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| Encompass roll out across schools and education placements in Newport. | Ensure safeguarding training package for schools includes awareness of Encompass. | September 2019 | ND/MR | Safeguarding self-evaluations to show evidence of impact from Sept '19. | AMBER |
| | Further develop work with Gwent police/ACES regional group to provide support to schools/families. | Nov 2019 | ND/MR | | AMBER |
| | Evaluation of whole-school approach to be added to safeguarding self-evaluation document for schools from Sept 19. | Sept 2019 | ND/MR | | AMBER |
| Implement a Prevention/intervention programme for children at risk of both criminal and sexual exploitation, in partnership with other agencies (social services, police, YOS). | Multi-agency working group to be convened to plan a programme of support/interventions. | Started Dec 2018 | ND/MR | Identification toolkit in place and shared with schools. Schools have understanding of risks and referral pathways. Partnership work in place to support children at risk of exploitation. | AMBER |
| | Continue to work with police as part of SOC group and support multi-agency interventions. | 2019/20 | ND/MR | | AMBER |
| Embed the implementation of the new national 'safeguarding toolkit' for schools. | Provide opportunities for sharing good practice in regard to evidence of embedded practice: termly safeguarding meetings. | SEPT 2019 | ND/MR | Completion of safeguarding self-evaluations monitored. Samples of self-evaluations demonstrate good practice. | AMBER |
| | Monitor completion of school self-evaluations. | DEC 2019 | ND | | AMBER |

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| | Work with pilot cluster on 'peer review' of self-evaluations. | NOV 2019 | ND | Peer-review pilot in place. | |
| Facilitate effective multi-agency working between education/social services to support vulnerable children. | Written guidance for schools to be provided regarding Child Protection conferences/reports. Liaison with IROs. | AUG 2019 | ND IRO TEAM | IROs report increase in written reports submitted to conference (termly monitoring) | AMBER |
| | Provide termly 'safeguarding learning events' following network meetings to address issues raised. To be attended by Social Services team manager & Headteacher representatives. | EACH TERM | ND/MR | Issued raised by schools are addressed effectively. | AMBER |
| | Explore joint training opportunities for social services/education. | | ND/MR | Joint training opportunities identified/provided. | AMBER |

9.3 Future planning: -

9.3.1 Develop ACES work within education; particularly focusing on 'Operation Encompass' and supporting children who have experienced domestic abuse.

9.3.2 Develop support package for schools dealing with young people and 'risky behaviours': use of weapons/sexually harmful behaviour

10. Safeguarding/Quality Assurance (Lead Authority Designated Officer)

10.1 The LADO has responsibility for managing allegations where there are concerns raised about professionals working with children in Newport. Professionals includes those in paid employment and volunteers, both within statutory settings and in the voluntary sector, and would include any adult in a position of trust.

10.2 Key Priorities/Themes for Quality Assurance/LADO

| What outcomes do we want to achieve? | How will we make this happen? | When will we achieve this? | How will we know it's making a difference? | RAG status |
|---|--|----------------------------|---|---------------|
| Embed further developments of WCCIS recording processes | Agreement of data sharing and establishing appropriate safeguards to protect confidential employee information | August 2019 | System in practice Improvement in workflow | Amber: |
| Raising the awareness of the processes for investigation of allegations against professionals | Training program developed Roll out to professionals | October 2019 | The number of professionals who have completed the training & evaluation. | Amber: |

10.3 Future Planning

10.3.1 To look at integration with the safeguarding HUB pilot and examine potential for more joined up multi agency response

10.3.2 Continue to raise awareness of PSM process

10.3.3 To consider integration of adult and children processes, (under development with Gwent safeguarding Board)

10.3.4 To produce for annual reporting a graph of trends over the last 3 years with outcomes of the PSM investigation.

10.3.5 Support children services to develop QA tools for practice.

11. Independent Reviewing service (Children looked after reviews and Child Protection conferences)

11.1 The IRO's chair all reviews for Looked After Children (In the care of the Local Authority), all adoption reviews (Looked After Children placed for adoption) The service also chair all Child Protection Conferences for children who are deemed to be at risk of significant harm.

11.2 Key Priorities/ Themes for Child Protection Reviewing service 2019/2020

| What outcomes do we want to achieve? | How will we make this happen? | When will we achieve this? | How will we know it's making a difference? | RAG status |
|---|--|----------------------------|---|------------|
| Develop a Monitoring System to increase service user participation in children's reviews. | Develop different methods for consultation with young people utilising modern technology where appropriate Implement a children led review of the IRO service | Aug 2019 | Information from the review by children will give clear direction for service improvement and feedback from them via consultation process | AMBER |
| IRO's to work with the new standards and put into practice required changes. | Team agreement and review of the IRO whole service plan. Discuss implications and embed across children services | July 2019 | Improved communication within children services | AMBER |

11.3 Key Data for Child Protection Unit

11.3.1 Number of Looked After Children subject to Reviews (including adoption reviews) as of February 2019 – **365 Number** (Approximately) of Looked After Children's Reviews (including adoption reviews) to be completed within statutory timescales from January 2018 to the end of December 2018- **756** (N.B There are at least 2 reviews per year)

11.3.2 Number of Initial Child Protection Conferences completed January 2018- December 2018- **91**

12. Resource implications (employment and financial)

Members are respectfully reminded that the service area plans do have resource implications in terms of resource commitments across the service areas regarding developments of e-learning packages with HR partners; role identification and monitoring (including non-compliance) of training requirements with HR partners and training department; and the wider developments of external webpage development with the SRS service (IT department). Although each service area is already extensively stretched the proposals within the action plan are not unrealistic, they are cost effective without the requirement for any of the work to be out-sourced and will ensure that we are compliant in terms of W.A.O recommendations.